

PKI Readiness Assessment

Evaluate your organization's preparedness across organizational, technical, compliance, and operational dimensions.

1 = Strongly disagree 3 = Partially true 5 = Strongly agree

Organizational Readiness (40% of score)

0/40

Governance, sponsorship, and team capacity

- 1 We have clearly defined RACI (Responsible, Accountable, Consulted, Informed) for certificate management across teams.
☐ 1 - No RACI defined, ownership unclear ☐ 2 - Some ownership discussion, nothing documented
☐ 3 - RACI exists but not consistently followed ☐ 4 - RACI documented and mostly followed
☐ 5 - RACI clearly defined, universally understood and followed
- 2 We have executive sponsorship with actual authority to break organizational deadlocks and approve budget.
☐ 1 - No executive sponsor identified ☐ 2 - Executive "supports" project but no authority
☐ 3 - Executive sponsor exists but engagement varies
☐ 4 - Executive sponsor actively engaged with budget authority
☐ 5 - Executive sponsor has authority, actively removes blockers
- 3 We have a formal change management process that works (doesn't require CEO escalation for routine changes).
☐ 1 - No formal process, ad-hoc approvals ☐ 2 - Process exists but frequently bypassed
☐ 3 - Process works but very slow (30+ days) ☐ 4 - Process works reasonably well (10-20 days)
☐ 5 - Streamlined process with appropriate approvals (< 10 days)
- 4 Infrastructure, security, and development teams actively collaborate (not just in crisis).
☐ 1 - Teams operate in silos, minimal collaboration ☐ 2 - Collaboration happens only when forced
☐ 3 - Some collaboration on major projects ☐ 4 - Regular collaboration, established patterns
☐ 5 - Deep collaboration, shared objectives and metrics
- 5 We can dedicate a team to PKI implementation (not everyone working "part time").
☐ 1 - No dedicated team possible ☐ 2 - Part-time from multiple people (< 0.5 FTE total)
☐ 3 - 1-2 people part-time (0.5-1 FTE total) ☐ 4 - 2-3 people dedicated (1.5-2.5 FTE)
☐ 5 - Full dedicated team (3+ FTE)

6 We have successfully completed similar infrastructure transformation projects in past 2 years.

- ☐ 1 - No major infrastructure projects, or all failed ☐ 2 - Attempted projects that stalled or were abandoned
☐ 3 - Completed projects but massively over timeline/budget ☐ 4 - Completed projects mostly on time/budget
☐ 5 - Strong track record of successful infrastructure change

7 We understand our organizational capacity for simultaneous change (not attempting 5 major projects at once).

- ☐ 1 - 5+ major projects in flight, resources stretched ☐ 2 - 4 major projects, competing for resources
☐ 3 - 3 major projects, manageable but tight ☐ 4 - 2 major projects, capacity exists
☐ 5 - <2 major projects, or PKI is top priority

8 We have realistic timeline expectations (not "must be done by Q2" without basis).

- ☐ 1 - Arbitrary deadline imposed from above ☐ 2 - Timeline based on wishful thinking
☐ 3 - Timeline based on vendor estimates ☐ 4 - Timeline based on similar projects + buffer
☐ 5 - Timeline based on organizational capacity assessment

Technical Readiness (30% of score)

Infrastructure, tooling, and expertise

0/30

9 We know how many certificates we currently manage ($\pm 20\%$ accuracy).

- ☐ 1 - No idea ("thousands?") ☐ 2 - Rough guess (order of magnitude)
☐ 3 - CMDB count but known to be incomplete ☐ 4 - Recent inventory (within 6 months)
☐ 5 - Continuous discovery, live accurate count

10 We know where our certificates are deployed and who owns the applications using them.

- ☐ 1 - Unknown certificate distribution ☐ 2 - Know some high-profile applications
☐ 3 - 50-70% of certificates mapped to owners ☐ 4 - 70-90% mapped to owners
☐ 5 - Complete mapping, kept current

11 We have documented our current certificate issuance processes and approval workflows.

- ☐ 1 - No documentation, tribal knowledge ☐ 2 - Partial documentation, outdated
☐ 3 - Documentation exists but not followed ☐ 4 - Accurate documentation, mostly followed
☐ 5 - Living documentation, automation aligned

12 Our IT infrastructure is modern enough to support automation (APIs, CMDB integration possible).

- ☐ 1 - Legacy systems, no APIs, manual processes ☐ 2 - Mix of legacy and modern, limited APIs
☐ 3 - Mostly modern, some legacy holdouts ☐ 4 - Modern infrastructure, APIs available
☐ 5 - Cloud-native or modern infrastructure with robust APIs

13 We have monitoring and logging infrastructure to support PKI operations.

- ☐ 1 - No centralized monitoring/logging ☐ 2 - Basic monitoring, no PKI-specific visibility
☐ 3 - Good monitoring, limited PKI visibility ☐ 4 - PKI-aware monitoring for some certificates
☐ 5 - Comprehensive PKI monitoring and alerting

14 We have in-house PKI/cryptography expertise (not just general sysadmin knowledge).

- ☐ 1 - No PKI expertise on team ☐ 2 - General understanding, no specialists
☐ 3 - 1 person with PKI experience ☐ 4 - 2-3 people with PKI experience
☐ 5 - Deep bench of PKI expertise (5+ people)

Compliance & Risk Readiness (20% of score)

0/20

Regulatory requirements and risk management

15 We understand our compliance requirements for certificate management (SOC 2, PCI DSS, HIPAA, etc.).

- ☐ 1 - Don't know what applies to us ☐ 2 - Know some requirements, unclear on specifics
☐ 3 - Know requirements, unclear how to implement
☐ 4 - Requirements documented, implementation path unclear
☐ 5 - Requirements fully mapped to technical controls

16 GRC/audit teams are engaged early in PKI planning (not surprised at go-live).

- ☐ 1 - GRC not aware of PKI project ☐ 2 - GRC aware but not engaged ☐ 3 - GRC consulted occasionally
☐ 4 - GRC participating in planning ☐ 5 - GRC integrated from architecture phase

17 We have documented our risk tolerance for outages during migration.

- ☐ 1 - Never discussed ☐ 2 - Vague expectations ("no outages") ☐ 3 - General risk tolerance discussed
☐ 4 - Risk tolerance by application tier ☐ 5 - Documented risk tolerance with SLA-backed decisions

18 We understand data sovereignty and compliance implications of PKI vendor choices.

- ☐ 1 - Haven't considered this ☐ 2 - Aware it might matter, no analysis
☐ 3 - Some analysis, unclear on implications ☐ 4 - Clear understanding, documented requirements
☐ 5 - Requirements mapped to architectural constraints

Operational Readiness (10% of score)

0/10

Incident response and support capabilities

19 We have runbooks and escalation procedures for certificate-related incidents.

- ☐ 1 - No documented procedures ☐ 2 - Informal procedures, tribal knowledge
☐ 3 - Some documentation, not current ☐ 4 - Good documentation, regularly updated
☐ 5 - Comprehensive runbooks, regularly tested

20 We have capacity to support 24/7 operations if certificate issues arise.

- ☐ 1 - No on-call, business hours only ☐ 2 - On-call exists but not PKI-trained
☐ 3 - On-call with basic PKI knowledge ☐ 4 - Dedicated security on-call, PKI-aware
☐ 5 - Follow-the-sun coverage, PKI experts available

Total Readiness Score

0/100

S1: 0/40

S2: 0/30

S3: 0/20

S4: 0/10

Interpretation

Complete all 20 questions and visit axonshield.com/business/pki-readiness-assessment